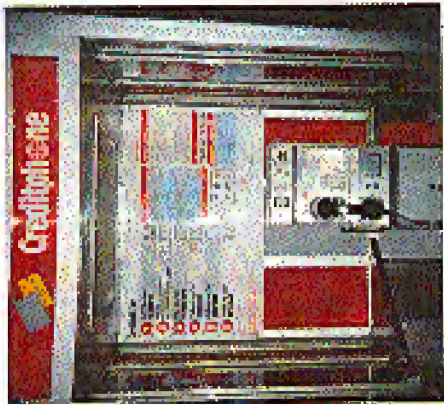


# Payphones of the World

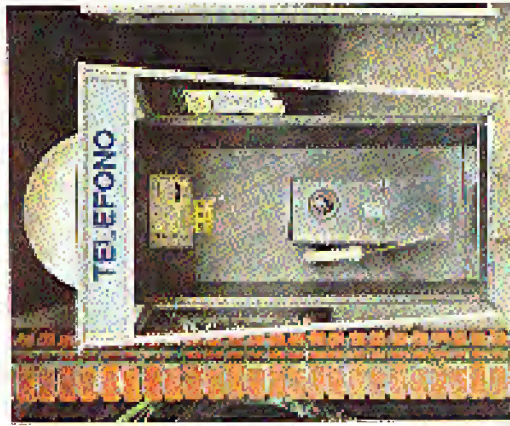
## HONG KONG



A Cardphone and a Creditphone. The Creditphone takes credit cards, the Cardphone takes phone cards. They both take coins as well.

Photos by Michael Puzosari

## COSTA RICA



In the frontier town of Puerto Jiménez, Península de Osa.

Photo by María Rumbier

## FINLAND



Reminiscence of coin phones throughout Scandinavia. Card phones in Scandinavia are usually orange, coin phones are blue/white.

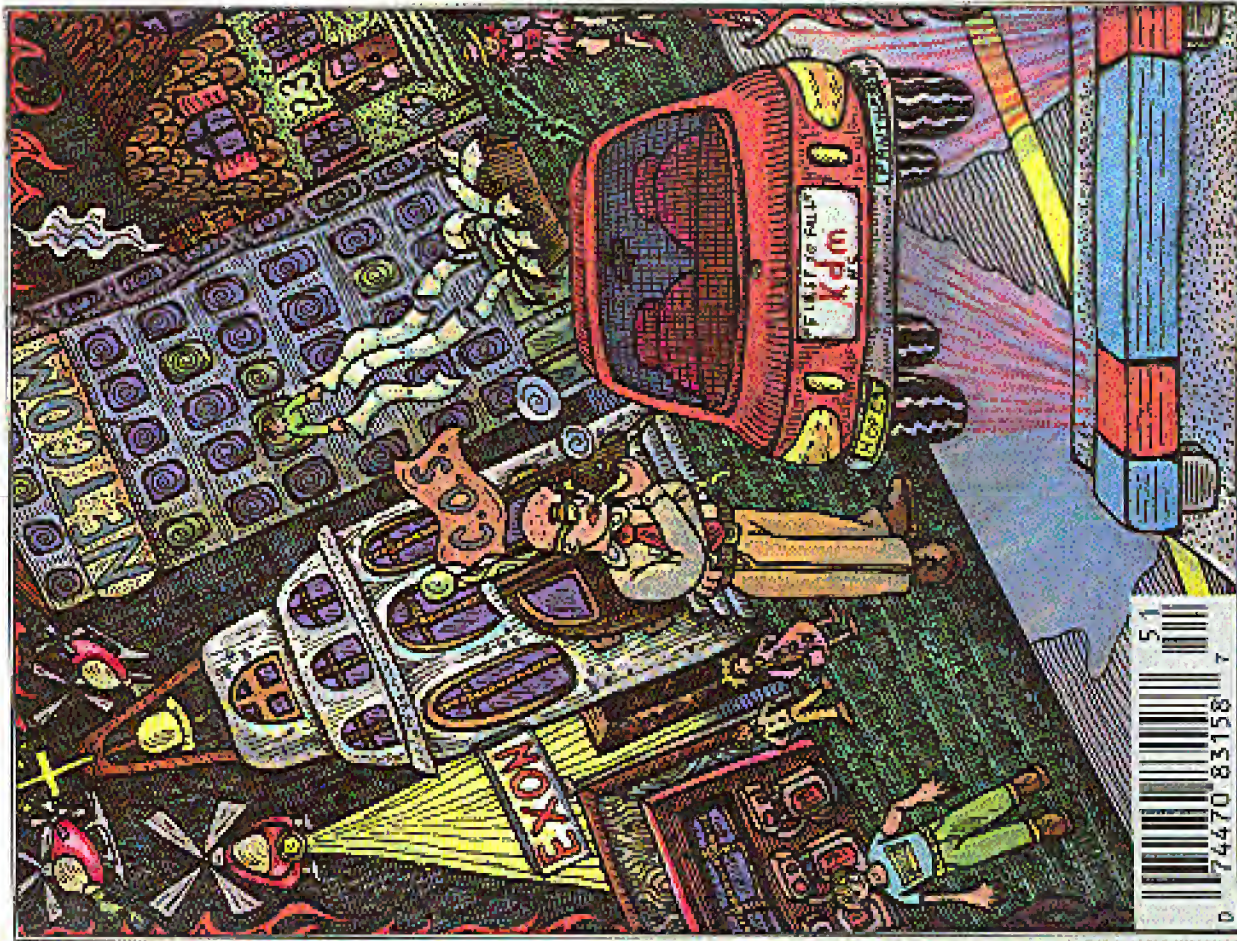
Photo by Piggys the Spoid

# 2600

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There are an estimated 65,000 hackers in the U.S. and their community is growing by an estimated 10 percent annually. They are not isolated individuals, showing up in a security breach or established journal operations and then every metropolitan city in North America. Hackers communicate via computerized Internet gateway, long-distance calls across from corporate nations and through about 1,500 underground bulletin boards across the U.S. This infrastructure contacts and addresses a constant flow of stolen coding-level information, corporate data needs-overs data, compromised PPK DSSA, part numbers, hardware manuals, cloned cellular telephones, and stolen cellular phone IDs. ... We threat to U.S. businesses also has recently taken a new direction, due to hackers' growing numbers and maturity. Security investigations have confirmed that from a hacker's one employer within 500 firms, which know nothing about the individual's prior activities. The risk to U.S. businesses is clear: What will happen when one of those hacker's employment is terminated? Will the individual's identity or through the company's union/data networks, release vital information about their networks to other hackers, or prove the seeds of future destruction in company systems? There will tell "an ethical password from The Organized Hackinghood, part of McDermott Design's Internet security newsletter linked to us by an inside hacker.

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# THE GOLD CARD

This is an advanced, reworked, and updated version of an article that appeared earlier in *Jack-File: the Dutch hacker magazine* (issue 24.15).

In Holland the phone company is called PT-Telecom, and they are mighty proud of their new cell-phones. And they should be: they take the old style optical cards, the newer chipcards as well as magnetic cards of all sorts. The phones are built by a firm called Landis and Gyr and they look nice too.

This article deals with the prepaid chip-cards as they are being used in a number of countries world-wide. To make these cards cheap they had to make them dumb. Very, very, very dumb. In fact there is not much more on these cards than a little EPROM or EEPROM and a counter. There are two types of prepaid chipcards for telephones, and one type is actually a little bit more intelligent than the other. Here is what the cards do.

## Cards of Type 1

This is the oldest type of card. It comes in two varieties. One is being used in France and Monaco, the other in Sweden.

### Type 1 Cards, ISO position



### Type 1 Cards, AFNOR position



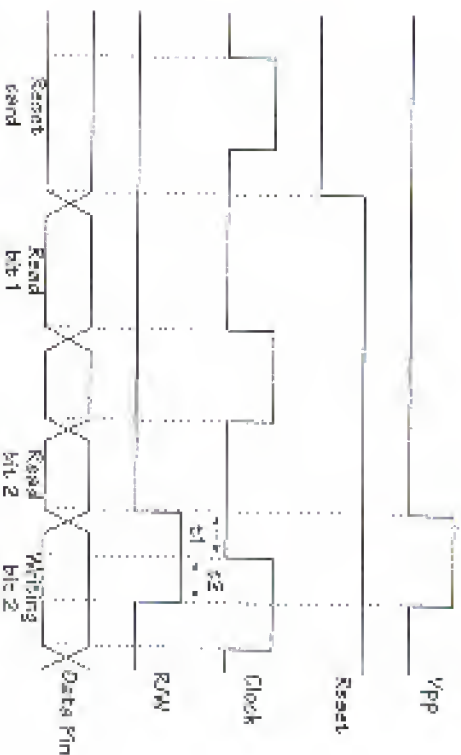
## What They Do

The next drawing is a timing diagram.

Spain, Norway, Andorra, Ireland, Portugal, The Czech Republic, Gabon, and Finland. The phone talks to the cards using a synchronous protocol and they are built using NVMOS technology. They contain a 256-bit EPROM of which 96 bits are write protected using a hardware fuse. The chip uses 85 nV when it's being read, needs 21 volts to program and has a 500 ns access time.

## Chip Position

The chip could be in two different places on the card. The first position is called AFNOR, and it's the old position the French used to use. The new position is an ISO (International Standards Organization) norm, and therefore we'll call it the ISO-position. If you decide to build your own reader/writer you'll probably only need to worry about the ISO position, even the French have switched to the ISO-position, so AFNOR cards are becoming rare. To read the drawings, the cards are being held with the chip in the upper left corner, connectors facing up.



which shows you what the communication with the card should look like. If you reset it you'll see that if reset is pulsed low and clock is pulsed down the empty internal counter resets. If reset is then brought high you can "clock out" the data bits to the output pin one by one. If you raise read-write and put the programming voltage on the Vpp pin and pulse the clock you program the bit that you jumped to using only the clock. This bit will go from 1 to 0.

A few things to keep in mind: all signals in this drawing except Vpp are TTL-level. That means a low is 0 volts, a high is 5 volts. The cards of this type that we tested with all run perfectly fine on the 3.3 volts coming out of a notebook's power port. The Reset, Clock, and RW input pins can be directly connected to a PC's parallel port. Vpp is switched between 5 and 21 volts. The 0.1 and 0.2 time durations in the timing diagram must both be between 10 and 50 ns. When reading the card Vpp and Fuse must be at 5 volts. The next two drawings show the memory contents of this card's two varieties.

## Security

The chip on the card does not let you

write this back to 1, so raising the value of your card through normal interaction does not work. Because the whole chip is EPROM you can't try to erase it. This is going to be tough, because the plastic that the chip is embedded in is totally opaque at ultraviolet wavelengths. If you do succeed you'll have to re-write the first 96 bits containing country-code, card-type, etc. This is also not easy, because the card has a small wire that is quite literally burnt. Conclusion: filling up empty cards is not easy.

## Cards of Type 2

Of the two outdated systems, this is the newest one. Cards are being used in Holland, Germany, and France. They don't need 21 volts anymore and they're just a little smarter than the type 1 cards. The chips are always in the ISO position.

## What They Do

When looking at the timing diagrams you'll notice the internal counter going back to zero when a clock pulse happens within a reset pulse. As soon as reset goes low, the corresponding memory bit is out-

put through the output pin. Every rising flank on the clock pin increases the internal address counter, but the corresponding bit does not appear on the output pin until clock goes low again (part A of the drawing). The number of units left on the card is stored in 5 bytes that work as an abacus. The amount is stored octally, and the value of a byte is determined by the number of bits at the 1 position, regardless of their position in the byte. The bits in the counter can be written to zero. A whole byte can be written back to SFE, but only if a 0 in the higher-value byte is erased at the same time. At best the value of the card stays the same; it never goes up. The first byte of the counter contains

#### Memory Map Type 1 cards (France and Monaco)

Byte	Use	meaning
1	0-7	Issuer code
2	0-15	4005 France / Monaco
3-11	16-67	9 bytes to be specified by manufacturer. Factory batch, major and minor numbers.
12	68-85	Total number
13-27	86-97	Telephone area. Every time a unit is used a bit in this area is written to 1. The first 10 units written in the factory are last five card cards are 45, 50 or 150 units or 605 for 40 units.

32 245-255 ST-Allen card in full

#### Memory Map Type 1 cards (other countries)

Byte	Use	meaning
1	0-7	Issuer code
2	0-15	\$30 phone card of the type 4000 (total number of units on card + 8 (last byte))
3-11	16-67	7 bytes to be specified by manufacturer. Factory batch, major and minor numbers.
12	68-85	Country code (see below)
13-27	86-97	Telephone area. Every time a unit is used a bit in this area is written to 1. The first 8 units are written in the factory to describe card cards are 10, 82, 85, 90, 92, 93, 100 or 150 units. The value in bytes 3-4 is 320 (total number of units) + 4 and 8000 for "C" unit card, 4002 for a 150 unit card.

32 245-255 400

only 4 usable bits, the first bit (64) is a card-enable that is zeroed out when the card initializes. The next three bits (65-67) are sometimes used for tests in the counter-area during production. The initial value for the card thus becomes 5 x 4095 = 20480 units. In Holland a unit is a cent (guillemet), in Germany it's a Pfennig (Mark), in France they are actual telephone cost-pulses.

If the phone booth wants to write a bit to zero it checks there and then it does a reset pulse followed by a clock pulse. The reset pulse means a write-operation is in progress and the next clock pulse should

not be used to increment the internal counter, but to do the actual write instead (B in timing diagram).

The issuer code also write a bit and write all the bits in the byte before that back to 1. This is done by just going through the write-operation twice. The first time it does the write time, the second time signals the card to set the byte below the current one to SFE (C in timing diagram). This operation is called "erase" in all the documentation we have. Both during write and erase the clock should be on for at least 10 milliseconds.

The next drawing shows the memory content for this card type. The issuer code is always 580 in Holland. The byte with "Specific Data" is EEPROM that can only be written to by the manufacturer. The documentation is corrupt, but it mentioned to have to do with chip testing. The byte is SFE in all cards we've seen so far. The 5 bytes that are issuer-dependent could be anything; in Holland the first one gives you the manufacturer (SICA, Geoplus, SZA, Solite). The second byte is the value when bought, \$22 is 10 guillemets (1000 units), \$42 is 500 units (5 guillemets), and \$62 is the 25 guillemet unit. There can be no more units on the card than this maximum.

#### Manufacturing

The data that we have on this type of thing tells a few things about the state in which the PTT's get the cards. The cards are locked for transportation using a "transport code" of three bytes. Only if you know those three bytes can you program the chip and turn it on to become a phonecard.

The memory map in the "transport state" is as follows: 0-23 are static, 24-71 cannot be erased, those is "enable memory" (?) in bits 72-79 and the transport code is in bits 80-103. These bits cannot be read however. It seems the code has to be checked in

(?) through the output pin and the chip compares and sets accordingly.

#### Security

Although this card does allow you to set bits back to 1 again, the card is smart enough not to let you do that unless you reset a bit in a higher register, so the effect is neutral at best. We tried to fool the card, but all the obvious stuff doesn't work. Maybe something works using C, but that's not very likely.

We have no idea how to enter the transport code after production. It is well possible that the card can be reprogrammed after entering the code. There may well be hacking potential here. By the way, not all the cards have a different serial number in the 5 telco bytes; each batch of 100 cards is electrically identical.

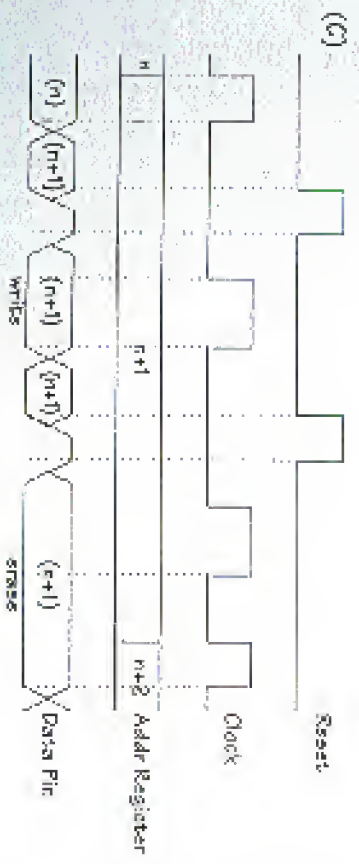
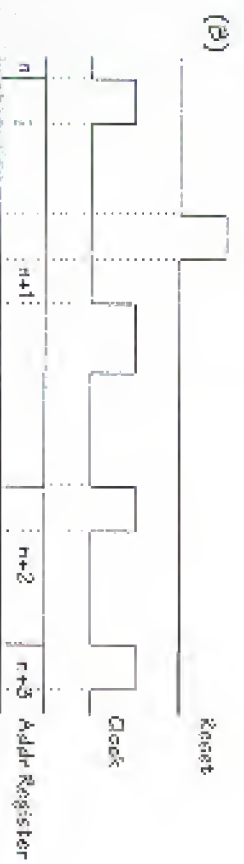
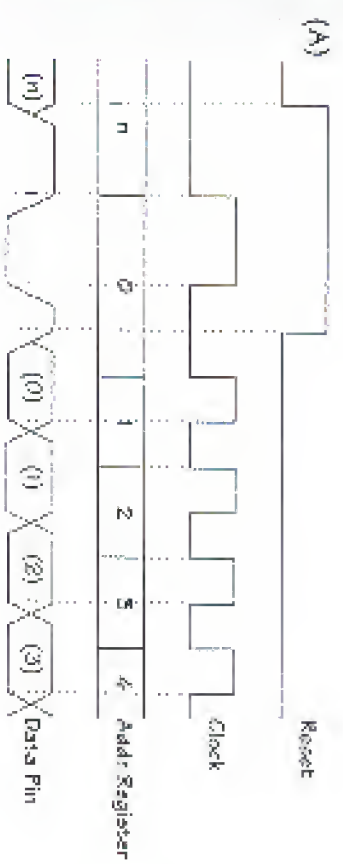
#### Building Your Own Reader/Writer

You can have your computer play phone. Using the schematic below you can build a reader/writer that can read cards of type 1 and 2 and write to cards of type 2. If you wish to write to type 1 cards you can add in the 21 volt part yourself. There is very little hardware to build as you can see. The software to go with this is phone-area. Just hook this up to your PC's parallel port and you're set. Note that cards of type 2 will not run off the 3.3 volts often found on

#### Type 1 Cards, 150 position



- 1 Vcc 5V
  - 2 Reset
  - 3 Clock
  - 4 n.c.
  - 5 Grad
  - 6 n.c.
  - 7 Data
  - 8 n.c.
- n.c. = not connected



outlook printer goes. The card-detect sensor can be left out. Our software will also think a card is inserted when you press a key.

At the end of this article there is a source called *phonex*. If that is compiled using Borland C++ with options -O2 -2 or with Microsoft C 6.0 with options -G21 -O you then you can do everything the phone can: read the entire card (+ for more information), writing (-w-500p) or clearing (-e-500p) bits. You could of course modify the program so that a new (lower) value is programmed in just one step, but that is left as an exercise to the reader. Please -I bring you in a level reader: keys "P", "V", "C", and "F" toggle Power, Reset, Clock, and French reset respectively. A real phone reads the card in a rather peculiar way. Option -7 simulates this behaviour.

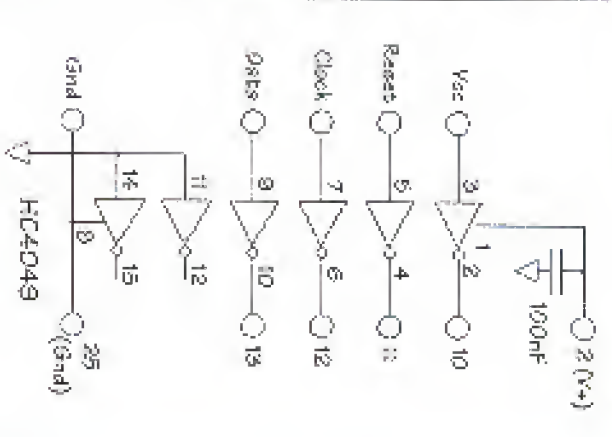
**Listening In**

With the help of this "snooper" schematic, you can get your PC to listen in on the conversation between a card and a phone. You can write a program to monitor what happens on the printer port bits in real time. Takes at least a 386 to be fast enough to see what is going on. This will work also on notebooks with the 3.3 volt printer port. The left part of the schematic is hooked up in parallel with the phone and card, the right goes to the printer port on the PC.

**Goldcard**

Many countries have these nasty steel doors that show behind the card as you insert it. The Dutch being naturally paranoid and miserly, only insert their card in the phone if they can still see it. So the Dutch phonecards stay in sight during the conversation. This makes it very possible to build a fake chipcard that has wires coming out in the back and not simulating the

**Card and Phone Parallel Port**



**Memory Map Type 2 cards**

Page	Pin	meaning
1	2-7	Issued card
2	8-15	country code
3	16-23	type of card
4-8	24-29	5 bytes card area, could be production codes etc
9-13	30-33	valid country codes: 40000-50000
		40000-50000
		50000-60000
		60000-70000
		70000-80000
		80000-90000
		90000-100000
		100000-110000
		110000-120000
		120000-130000
		130000-140000
		140000-150000
		150000-160000
		160000-170000
		170000-180000
		180000-190000
		190000-200000
		200000-210000
		210000-220000
		220000-230000
		230000-240000
		240000-250000
		250000-260000
		260000-270000
		270000-280000
		280000-290000
		290000-300000
		300000-310000
		310000-320000
		320000-330000
		330000-340000
		340000-350000
		350000-360000
		360000-370000
		370000-380000
		380000-390000
		390000-400000
		400000-410000
		410000-420000
		420000-430000
		430000-440000
		440000-450000
		450000-460000
		460000-470000
		470000-480000
		480000-490000
		490000-500000













## h.o.p.e. scares away military

----- Forwarded message -----

Date: Mon, 8 Aug 94 8:33:13 MDZ

From: [REDACTED], army.mil>

To: [REDACTED], army.mil>

Cc: [REDACTED], army.mil>

[REDACTED], army.mil>

Subject: Hackers

Good morning [REDACTED],

I'm writing to tell you that the First U.S. Hacker Congress is meeting in New York on August 13 and 14. Groups like the Chaos Computer Club, Back-Tic, and Fortack will all be in New York doing what they do best (breaking into systems and yours is a prime candidate). The problem is even with the added security measures that have been taken on the network at NSAR, the hackers can still get into the system. When the sniffer program intercepted the passwords on the network the hackers built a dictionary from those passwords, this makes the systems on the network more vulnerable to attack (i.e. people tend to use the same type of password). The best advice I can give you on this matter is to take the NSAR network off the Internet (direct) for the weekend.

One of the Computer Scientists that should be associated,

[REDACTED]  
[REDACTED]  
[REDACTED]

*Perhaps it would be a good idea to take  
White Sands Missile Range off the  
Internet altogether.*

# CELLULAR INTERCEPTION

by Thomas Irem  
HRC/Cyberlock

In order to understand the techniques detailed in this article, a basic knowledge of cellular telephony is required. Instead of rehashing what has already been written, those in need of the required education should refer to a good 8-110 on cellular telephony. The ones written by Brian Orlinson/RDI or Kessling are recommended by the author as well as Dennis Hearn's articles from *Now and Then* magazine, and the numerous articles that have appeared in *2600*. They should be considered required reading at this point.

### Introduction

The Electronic Communications Privacy Act of 1986 (ECPA) prohibits the interception of cellular telephony communications except for network testing, equipment troubleshooting, interference tracking, or warrent-sponsored surveillance. It also mandates that the Federal Communications Commission deny Part 15 certification (which is required to sell radio equipment in this country) to "scanning receivers" which are "essentially modifiable" to receive cellular telephony communications and 800 MHz band frequency converters. This mandate does not apply to "test equipment" as technicians working in the cellular industry obviously used the equipment to troubleshoot problems. Nor does it apply to the phones themselves, for reasons which should be obvious. Kits are also exempt from this mandate, as Part 15 compliance is considered the responsibility of the builder.

So far, the response of the courts has been mixed in regard to enforcement of the ECPA. In 1986, the U.S. Department of Justice stated that they would not enforce

the law, as doing so would be impossible. This was based in 1986 with an administration that does not exist anymore. The current administration might be a little less enlightened in regard to freedom of the airwaves (if they certainly are in regard to some other freedoms.) Some judges have held that since cellular relays occur over the airwaves, there is no "reasonable expectation of privacy". Others have maintained an opposite viewpoint. None of the judges with the former viewpoint have gone so far as to declare the ECPA null and void.

From a practical standpoint, despite whatever laws may be on the books, if it goes out over the airwaves one might as well shoot it from a rooftop. Successful interception of unencrypted cellular telephony or any other form of radio communications is undetectable and requires only a basic level of technical expertise.

### A Realistic Appraisal of Cellular Phone Security

It should go without saying that any unencrypted RF transmission is naturally unsecured. ECPA notwithstanding. With that in mind, even though your cellular phone conversation is being sent out for anyone to intercept and listen to, there are a few other factors.

This design of the cellular phone system doesn't give it half the range of the old IMTS system. The old IMTS system had a maximum range of 80-75 miles whereas a cell site might have an absolute maximum 20 mile range in a rural area where the cell sites aren't that close together. In an urban area, a cell site could have a range of less than one mile. The decreased range means less potential listeners.

The cell site is capable of adjusting its

power output and the power output of a phone in relation to its proximity to the cell site. This can be as low as 30 milliwatts. What this means is that if one is close to a cell site, their signal's range will be decreased.

Scanners capable of 300 MHz reception are still considered "high-end" pieces of equipment and therefore are generally purchased by serious monitoring enthusiasts. Among said enthusiasts, cellular is not considered a popular listening item, as they feel that 90 percent of the communications are "boring" and the continuous nature of cellular transmissions lock up the scanner and make it worthless for listening to anything else.

With 832 channels and many different conversations, to choose from, a quick, incoherent searching call will probably go unnoticed among the thousands of stockpiles, and wireless systems that prohibit the cellular service.

All things considered, unless the phone's MIN is tagged for some reason or the cell site being used is tagged, the chances that a given cellular will be identified are slim. If the user keeps their calls short and avoids having "interesting" conversations, potential listeners will either miss the conversation altogether, or mention it briefly and go on to find a "less boring" conversation. If the phone's MIN is tagged, or the cell site being used is tagged, then expect the conversation to be monitored.

#### Usage Analysis

Cellular phones are used by anyone who feels they need instant phone communications despite their location, and can afford to have it. While this includes a lot of upper class businessmen, yuppies, and corporate executive wannabes, there are some more interesting users.

Political organizations make use of cellular phone communications. The Democrats made extensive use of cellular phones dur-

ing their last national convention. (The other hand, the Republicans were smart and banned the use of cellular phones in their national convention.)

Police agencies are another cellular user, using them on the assumption that communications are a little more private than over their radio system. The NYPD uses them for non-emergency communications in their Project-Activated Response Program, and for their highway callboxes.

The various departments of transportation and public works departments also use cellular. Their highway radio advisory systems operating on 530 and 1610 KHz are often equipped with cellular phones for remote programming.

Even Market Vendors are using VHF/UHF systems with cellular phones in order to be able to update their cards and check purchasing in the warehouse store. The various systems are usually 100-1200 bands.

Alarm systems companies are making alarm systems with cellular phones for use as a secondary (or even primary) to a remote user's system of communication between the alarm system and the customer's site and the central station.

Recently, the Metro-North commuter rail service in the New York City metropolitan area started offering public phone service on their trains. These phones use the cellular phone network.

As one can see, the use of cellular phones has come a long way from some yuppie calling his wife to say he'll be staying at the office late, and then calling his mistress immediately afterwards to tell her what he's doing to her. Those who like to have a real-life soap opera however will be relieved to know that such conversations will cover over the train and open airwaves despite all the other activity.

#### Equipment Availability

In addition to outrageously expensive pieces of surveillance equipment sold to

law enforcement agencies (the Harris Corporation's "Therapist" being a prime example), there exist other types of equipment which can be used for interception of cellular telephony. Even if such a specialized function as tracking a specific **MIN/ESN** pair is required, the technical specifications of the cellular phone network are publicly available so any competent technician can design a piece of equipment to do the required job. An intercept station can be put together for about one-tenth the cost asked for by "law enforcement suppliers" and "spy shops".

Despite the FCC's receivers capable of covering cellular cell abound. Really, the Part 15 receivers are grandfathered and the existing stock may still be sold since these rights are "high-end" receivers and prohibitively expensive they are still on their own to be sold.

The specific wording of the FCC Part 15 Regulations denies certification to "readily modifiable scanning receivers". Some of the newer scanners put on the market since the Part 15 revision have been modified via a handily designed and comprehended procedure. Apparently, identification involving the desoldering and re-soldering of multiple surface-mount devices that considered "readily modifiable." One manufacturer has taken a different approach on their new models. The cellular frequencies are locked out via the programming in the scanner's ROM, so no modification is available short of burning a new ROM for the scanner. There is however, a code sequence which can be entered into the keypad that loads test frequencies into the scanner's memory channels for diagnostic purposes. Some of these test frequencies are within the cellular phone band. From there one can tune above or below the test frequencies and receive the entire cellular phone band.

Most scanners that have 300 MHz capability will receive the cellular phone band via the image method. Due to the design of

the receiver, a scanner will receive a signal at twice the actual frequency. (If above the actual frequency. Most scanners have an IF of 10.7 MHz, so one is able to tune to cellular by listening 21.4 MHz above the cellular frequencies. If the signal is adequately strong, it will also be able to be received 10.7 MHz (of whatever the scanner's IF is) below the actual frequency.

Obviously, cellular phones are exempt from this regulation. Cellular phones can usually be put into a diagnostic mode that turns them into a standard receiver/transmitter in order to be more easily tested during the troubleshooting/repairing process. The Oki 500 and Oki 1150 (also known as the AT&T 1130 and AT&T 4740 respectively), have software available for them from Network Wizards that will enable it to tune a specific MIN.

MIN tracking can also be done with the GCS DDE digital DPM (diagnostic) (QWERTY version) of the DDM are unable to read/receive several channels ESNs. In an attempt to provide cellular phone fraud, they will still, however, read the forward control channel tone. When used with an Oki term P-10007 (or receiver, the DDE will automatically tune the receiver to follow the conversation.

Scanner frequency converter kits that enable non-500 MHz capable scanners to receive the 900 MHz band (including cellular) are still being sold. One can also make an 800 KHz frequency converter out of an Oki 111F TV tuner that covers TV channels 70-81 - which are now the 800 MHz band.

The Opsoelectronics R10 near field receiver is a device which looks for nearby radio signals between 25 MHz and 2 GHz and automatically tunes them in. It will also display the received signal strength and frequency deviation. It is classified by the FCC as a piece of test equipment. If one were to get close enough to a cell site or an in-use cellular phone, the R10 would lock in to the signals from the transmitter in question. If one is monitoring a mobile unit which is handed off to another cell site, the

RTIO is able to quickly reacquire the signal, as it is capable of searching through its entire 25 MHz to 2 GHz coverage in two seconds. By adding the optional cellular bandpass filter and/or attaching an antenna tuned to the cellular frequency range, the RTIO's effective range can be increased while also rejecting unwanted signals from outside the cellular telephone band.

Frequency counters are also a useful piece of equipment. After having experimented with the Radio Shack unit, I have discovered that using the stippled telescoping whip antenna, it will lock on a 3 watt phone running with a 5/8 wave antenna from a range of 50 feet. For state-of-the-art, it could be increased by using a standard 11' roller, amplifier and/or cellular antenna. The Rolis Royce of frequency counter is the Opotelectronics Scout which was intended for SIGINT operations. Among other interesting features, it is equipped with an OS456 interface and will automatically "reacquire" an OS456-equipped target or to whatever frequency the Scout picks up, and can send data on frequency acquisition to a PC.

A laptop or palmtop PC will also be needed if one desires to use the UUI or Network Wizards Oki Kit. One should also have a copy of Video Vinticator's Cellular Manager software for reference purposes (converting frequencies to channels, finding what voice channels correspond to what control channel, and finding information about adjoining cell sites).

#### Interception Techniques

The most common intercept technique is to program the upper and lower limits of the cellular band into a scanner's search memories and use the search function to go through all 832 channels. With a scanner that searches at 25 channels per second, a complete search would technically take 33.28 seconds, not counting time spent initially listening to communications to determine if they contain relative content. This

technique is adequate for highly-populated urban regions where there are a large number of frequency groups used for a given area. In a lesser-urban, suburban, or rural area, this technique wastes too much time, as only a small fraction of the channels are used. It is also difficult with this technique to reacquire a target when it is handed off to another cell site.

A better approach is to program the frequencies being used in the area of operations into a scanner, each control channel only handles 20 voice channels. So, if one has 10 control channels in their area of operations (equal to 10 cell sites in most areas), that's only 200 channels that have to be monitored. This technique will cut down on the number of frequencies that have to be checked, and allow for more efficient coverage.

Those techniques are generally used for non-specific monitoring. Once an "indication" or "notification" is noted, the target can then be identified and techniques designed to be placed at a specific target can be employed. Typically, the control channel is determined by noting the voice channel being used by the target. Once the control channel is identified, the data stream can be monitored, which enables easier tracking of the target during handoffs and easier acquisition of the target on the network.

Target specific monitoring falls into two categories. The first is a target with a known MIN. The second is a target which has been visually acquired and noted to be using a cellular phone.

Tracking a known specific MIN is generally a matter of having the right equipment and being in the same general area as the target. If the target travels over a wide area, one will have increased difficulty with monitoring. If such was the case, then the surveillance technician would have to maintain multiple listening posts in the various areas the target is known to frequent, or in the case of court-approved activity, monitor the target at the MTSO. The tool of choice would be an Oki phone

with the appropriate software, or the DDI unit hooked up to an older Icom R-7900/7100.

If one is on a budget and knows the target's voice, one can also manually scan through adjoining cell site frequencies until the conversation is reacquired. This will, however, result in losing part of the conversation.

For a target that one has visual acquisition on, one can determine the reverse channel frequency being used by means of a frequency counter. Once that is determined, the rest is easy. The forward channel operates 45 MHz above the reverse channel. As the target moves from cell site to cell site, the frequency counter would indicate changes in operating frequency. The ultimate would be an Opotelectronics Scout sending frequency information to a PC which would then automatically tune two separate receivers to the forward and reverse voice channels.

Under normal circumstances, the forward voice channel will also repeat the reverse voice channel audio (this is called talk-around or side-tone). If, however, the target is using a hands-free unit, there will be no talk-around so as to avoid feedback. The result is that one will not hear half the conversation; the hearing, talking, or the mobile on the forward voice channel can be a problem if one's receiver has no reverse voice channel monitoring capability, or if one is too far away from the target.

#### Conclusion

For the cost of a good VCR or TV, one can listen in on cellular phone conversations and be able to track the phone's user as he goes about his/her business. Yes, it is illegal. Then again, so are certain types of sexual activity, but I don't see that stopping anyone. From a practical standpoint, the identification of perpetrators violating the cellular provisions of the ECPA is virtually impossible. We all know that a law isn't going to

stop people from listening to radio conversations. Various reformation statutes have tried throughout modern history with no success. Nevertheless, the realities of cellular telephone equipment continue to place potential customers with the lie of "No one can listen in. It's illegal." As a result, users of cellular phones are misled into thinking their conversations are as secure as they would be over their home phone. They then say things which open them up to victimization by a very small minority of individuals who monitor cellular communications in order to find potential marks. I don't see this ending anytime soon.

Someone might argue that by providing this information I've aided in certain measures who might go out and do just that. This might be true, but I've also aided in people who use cellular phones to the fact that when they say over the air, they're aware as all. If one wants to take the attitude that talking about something encourages it, then perhaps we should pass a law banning the ability from talking about murders, drunk driving, and a whole other host of unpleasant things that we'd like to discourage everybody from doing. I don't think so.

Heads go to Dennis S. for his assistance with this article.

#### References and Sources

1. "Cellular Telephony" (G-file), by Brian Obispo/Restricted Data Transmissions (RDT)
2. "Cellular Secrets" (G-file), by Geoffrey The above guides should be available on any decent HFV system.
3. Demystifying Cellular Communications, The New Mobile Telephone System, by Stan Purnice, TAB Books
4. Network Wizards, POB 343, Menlo Park, CA 94026
5. Sell: Oki Experimenters Kit
5. CCS, POB 1191, Milwaukee, WI 53211
- Sells: Data Physical Data Interpretary.



This is a valuable lesson a lot of people have learned and one that even more will still have to experience. Many of us read about your ATM "hack" in the papers - while the idea was quite clever, setting it up and seeing people's money just flow that way was to the kind of competition is one of the hardest challenges hackers face.

Dear 2600:

I recently read about your magazine in the December issue of *Demotix*. I now have the fall issue of 2600, with which I am impressed. I would like to extend a big congrats to Paul Opalko on his release from the lock. I was an FBI trial custody at this time, have been since 1991, and have exactly one year to go. This too will pass. I would really like to see more factual information in 2600, although I can't really judge it by a single issue. I wish to have written correspondence with someone out there who is willing to give me an Internet e-mail account. There is information on the net I would like to receive, but I have no one to address it for me. All I would require of this individual is to send me protocols and type in messages to friends I can't communicate with. If anyone out there in the real world would like to assist me in this way, respond in a future issue and I will write to you directly.

Dear 2600:

Tuesday for the first time in five years I had the opportunity to read 2600. I was much enjoyed it - a true test of the First Amendment!

Unfortunately I am confined. Because of my past employment with Bell, I find myself being blocked by the U.S. Bureau of Prisons for every breach of their FTS system and put into the hole (solitary) regularly!

There when a staff member Just His Token Ring access program for "Sector" (this program writes an XT to the HDQ mainframe), they again put me into the hole and you know - of course I sweat! I won.

## Bits of Info

Dear 2600:

The 3005 pageback is 90X-VVVV where X is any number and VVVV are the last four digits.

Zeak (Major)  
Colorado

Dear 2600:

There is a simple way to avoid telemarketers using predictive dialers (Lectra, Summer 94, page 42). The volume sensitivity is usually set so that it won't recognize that you answered unless you speak fairly loudly. To get into the habit of answering the phone with a quiet "hello", elements can hear it, but not the salesman.

Skimmer  
Cambridge, MA

## Digital Correction

Dear 2600:

I just finished reading a friend's 2600 (Winter 1993-94) and I noticed an error: Page 38 describes a Digital lock, cited by the "Lockey" company. They indeed are difficult to find in the U.S., however they are quite common throughout Southeast Asia. The error that was published is that the combination "is always five alphanumeric characters long". There are other "key" numbers that could render the combination four to six alphanumeric characters long. So you could continue on your way through all the combinations or you could buy a cheap chemical that is visible under ultraviolet light, spread it on the keys, wait for it to be opened, and check it out.

Spook

## Intercept Tones

Dear 2600:

A use for those "intercept tones" mentioned in the Summer 84 issue (the tones that produce "The number you have dialed is no longer in service"): I read in a very old Dell Technical Journal in our company library that these tones allow Bell switches to automatically track subscribers of what percent of calls do not go through. However, I have seen the phone installers in action and they routinely take a piece of paper the extended lengths of time when they're reprogramming the local switch. This causes the "tones allowed for dialing" receiving to trigger, followed after a minute by the local switching center (ADDBD vs. normal - 2400Hz). After several weeks of this, they get tired of hearing it so they install a consistent number just to get rid of the buzzing. If you think of how many subscribers do this every day, you get to wondering what statistics they really end up keeping (the productivity rates of local repair crews).

Scott

Buena Park, CA

First I really enjoyed in the fact that the vast majority of intercepted numbers (out of service, disconnected, or changed) never ring up! For out-of-service numbers, there can't be better.

## Monitoring Mail

Dear 2600:

Parsons's concerns regarding mail monitoring (Autumn 1992) are understandable. But over-sight. The surveillance he mentions would not work with most post box services or apartment buildings. For example, my city has several post office mail centers which offer post boxes. The user codes I decoded for them indicate that the delivery point is only their street address, and does not code for the individual "sub-address" inside. That the same postal code applies to hundreds of individuals is not merely feasible to code the delivery points for the required number of sub-addresses under the current system without reassigning the whole area's zip code. There are, after all, usually more than 100 post boxes in these places, with only two digits to represent them all, including the neighbors within the 14 area.

The word I got from my helpful post office was that each block of house numbers has two of its own -4 codes, one for the even and one for the odd side of the street. Each time the numbers progress from one block to the next, the code changes. If a block of 600's were required by 60 increasing street, the two subsets would have unique -4 codes.

A file of all the 14 codes can be obtained from Semaphore Corp. at (408) 688-8200, in a database format compatible with Apple II systems. The product is designed to check up the addresses in your database and send you a letter for a discussion in bulk mailings. The price in 1993 was \$125.

Barry  
02901

## Red Box Problem

Dear 2600:

I have been an avid follower of your magazine and have always turned to it for advice. Now I have a couple of questions on red boxes. Recently I built a red box. It worked great for a while. Then, for some unknown reason, it stopped working! I didn't change the box or the tones. But now, whenever I try and use the box on a phone, an operator comes on the line. I'll be in the middle

of playing the tones and all of a sudden I hear "This is AT&T. How may I help you?" What happened? I live in the 206 area code. I have one other question - what are the chances of getting caught while using extenders? I've been using a local one for a while now and nothing has changed. What are the chances of me getting caught?

Redstone

Hardware and software upgrades are making detection of red boxes easier and more reliable. If you get the same results regardless of location, your box clearly isn't good enough to beat the system. As for getting caught, this really depends on how honest you are - please, computer have honestly get in line before you reach about red boxes.

## ATM Fun

Dear 2600:

While at my local Citibank I was playing around with one of the ATMs (with a touch screen, not touch). Pressing the screen on the bottom where the words are underlined a few times got me into the diagnostic mode. When you try to use the diagnostic mode it makes some weird sounds and goes back to normal.

Kilobyster  
Flushing, NY

If you have in fact succeeded upon a diagnostic mode, there must be a proper way to use it. Keep experimenting and you'll find it.

## True Hackers

Dear 2600:

Although I have known about your publication for years (your 1988 issue has been referenced in hundreds of local files on hacking and phreaking), I have only recently acquired it through our new Barnes and Noble bookstore. I was always shocked to see it on the same shelf as the computer magazines. I don't think it was even still being published, but am very glad that it is. The Winter 1994-95 issue is only my second copy, but I must say that 2600 is everything everyone said it is.

In reference to several letters in the above mentioned issues, I was happy to hear your opinions on destructive hacking and phreaking. It's of Highland, CA was nothing but destructive by erasing that hard drive and reformatting a virus. It is the type of "hacker" that gives us all a bad reputation and gives off the media. A true hacker would never think of doing such a stupid thing as destroying data or inserting viruses. A true hacker

er backs to see if he or she has the necessary skills to do it. Look at things then get a call. JL should not be proud of his accomplishments at all. But he says and prides never to do it again or completely give up banking. Car in the Bay from Warner Robins, GA was also wrong to even think of eating wings in that terminal car. Show would be Car here if the phone lines to their residence were cut or compared with? Or, would the Car like a \$500 phone bill where all calls were unduly code four his phone number? I don't b.

Edison Carter

## Mystery Computer

Dear 2600:

Here in California Pacific Bell uses a special prefix for their company phone numbers - 811 - which I think is usable from all area codes in California since some of the numbers south northern California and some north San Diego when I call from San Los Angeles. These numbers are always toll free, even from payphones and more (408)018, and are not dialable from other area codes outside California. Many of the numbers are assigned to Customer Service and printed on people's phone bills to call in the selling customers, etc. However, there are many other numbers for special offices and some Pacific Bell employees, even how their own voice mail numbers with 681 or capitalised while employing these 811 numbers. I can access a computer. The irregular voice greeting says: "Part 3, Module 1, Notice: This is a private computer system. Age unauthorised access will be investigated and prosecuted to the full extent of the law. Length: My guess is that "Tungsten" is an industry variation of "Tungsten". Also, the post and card's number probably vary depending on where you're calling from. It is nice a call-up. It is accessed and used by local area entities. After entering eight to ten digits and hitting #, the system responds with "password". After entering another eight to ten digits and #, the system responds with "password" received. Any ideas what this is? DEVIC computer for installers? The number is 811-4-8001.

William Tai

The "Tungsten" you have is or under a strange computerized pronunciation of the word "Tungsten". As for the purpose of the system, we can only speculate that it's something phone equipment would use while on the road since practically every other field employee would have access to a "road"

returned. Keep a close eye on the mail equipment - you want to your phone.

## Source of Income

Dear 2600:

Recently I was at a telephone and I needed to make a call. I deposited a coin and tried to make my call but as soon as I had dialed the last number the line just went dead. This pissed me off because I didn't get my quarter back. So I called the operator and told her what happened. She then deposited said coin and sent me a check in the mail. This got me thinking - how could she possibly know how much money I put in the phone? So about 15 minutes later called a number in Washington, without inserting money. I was calling from California. The message came on and said that I needed to insert \$1.50. Then I hung up and called the ops and said I'd hit him the same story. Car I call the other operator about four weeks passed and just when I was beginning to think that the checks would never arrive, I heard two checks in the mail, one for 25 cents and the other for \$1.50. I've been doing this for about six months off and on and so far I haven't seen my white van parked outside my house.

CMS

Santa Rosa, CA

You never see the white van until it's on the way.

## Strange Numbers

Dear 2600:

I just picked up the Autumn 1994 issue of 2600 and loved every page. I read the news article about the 800 number for the House of Windsor reading and how it would tell you the address of the person you call it to even if their phone number was unlisted. Since I have an unlisted number, I decided to give it a call to see if I could send myself a calling. Wouldn't you know it, the article was right about these things being in the database - I see the whole scene of it all!

Last night I was scanning six digit numbers trying to find an ANAC number for my area when the number 115742 came up. After the touch number was dialed it started to ring. I turns out that what you did 1157 you get a recording that says "The last number called to your phone has been traced and a \$1.00 service charge has been added to your bill. If this is an emergency, hang up and call 911 or call 1-800-

582-0235 to have the charge removed." Is this some form of caller ID? And if a 911 dial # 40 before they call, will it display the feature?

Jason

Rehbe, ID

Has the House of Windsor number now become you with a human, so looking for you will be a bit earlier. What you're connecting to by dialing 1157 is the same as if you had dialed 437. This phone company "Windsor" really doesn't accomplish anything and it's a great way for them to make money from harassing calls. By now they are required to trace these calls without charge through their telephone. Call Business anyone will answer to numbers like Call Business (760) or Register. Call (760) can use 437 449 will not keep it from looking.

## New Technology

Dear 2600:

I'm reading you from a cable in 280 Aliso, CA. I am using a small battery powered communication that is able to send messages over the radio (digital cellular) network.

This device, which uses the Magic Cap operating system and will cost less than a laptop, can send messages and source to anyone running the Magic Cap software. I can send/receive A-MAIL only messages with jokes on the Internet, Computers, AOL, e-mailing and just about anything else with internet-based email.

There are many open security questions in digital cellular communications that need to be solved. I encourage 2600 readers to get a 2800, not cell phone, or digital modem and experiment!

Bradley

## Conscientious Trashers

Dear 2600:

Here is a copy of a letter we sent to NYNEX. "To Whom It May Concern: at NYNEX:

"We were recently going through several out-of-date and worn-out computers and were shocked to discover the amount of recyclable and reusable materials that were being discarded as ordinary landfill fodder.

"For instance, hundreds of brown manila envelopes mixed in with the out-of-date computers and duct-tape covered wires. These envelopes can easily be reused for new files and the discarded contents contained in them should be recycled instead of thrown in ordinary trash. Approximately ninety (90) bags from this par-

ticular switch's dumpster is a huge recycling bin, with containers for paper, plastic, metal, aluminum, and glass, which is conveniently empty.

"Computers and peripherals need (millions) of tons of recyclable materials in the landfills every year. The corporations such as yourselves are the largest contributors to this waste, and must do their part to help stop this growing threat.

"We realize we don't exactly buyout you for responsible environmental actions, but we think you can see the advantages of doing anything, even, because of us all know, the world is indeed a powerful tool. It's not like we're asking you to have sales or anything (although that would be nice too), just to be responsible stewards.

"Thank you for your careful thought and consideration.

"Backers for a Cleaner Planet"

## Satellite Theory

Dear 2600:

About a year ago, I, Pleasant Beach, NJ in Autumn 1994 (I guess - use the satellite dish - so also his local food stores are possibly probably the favorites. If they're cheap stores or subsidizing of Super centers, they're probably using the dishes to increase sales to the central office headquarters. A lot of purchases goes from the registers to the dishes to the main company who then know what to order. It includes gratification for Vans.

Anyone with your credit or debit card number can probably cut in and get an exact list of what you're buying, not just where you're buying. Not just food stores do this, most high volume chains have automated inventory control through wires or satellite dishes. If you want to do this, I don't really help, but I'd recommend getting into the computers at a particular location, and inventing what you can.

Daughter of a Satellite Engineer

## A Fun Project

Dear 2600:

I got a friend to buy me a copy of the Autumn 1994 2600 and I'm truly impressed. I had heard about your magazine a long time ago but it's my first issue and it's great. My one gripe however was the article "Spelling Wonders". In my opinion, most of the information set forth in this article demonstrated basic DOS and Windows knowledge, nothing different enough to be included in an article in a magazine of this caliber. However, I do have a suggestion for any-





# HACKING IN BRAZIL

by Deaneval

Before talking about hacking here, it's good to describe the social background. Right now, the country is in a state of being and things. It's possible to find both standards of living, standard travelling, being, distance. The southern part of the country is where most of the industry is concentrated, where the west was put. Find the Amazon jungle. There are many things, one could say.

Hackers and computer enthusiasts have several different places for passing. When "Mr. Gagner" came up, several places by mutual hackers and links contacts were the computer shops, game centers, and video-texto terminal. The computer shops were a meeting place because many of these hackers had no computers of their own and the shop owners would let them play with theirs as part of an advertising method. Exchange people to buy one for their kids. Finally, there's no longer needed, since prices have dropped down and hackers can't afford to own one. Just join a BBS (most people seem to have a BBS). By the way, most schools are educating computer training as part of their curriculum, so things move, and like everywhere, I guess, people no longer learn by watching big computers, writing, and many Brazilian teenagers dedicate a section on computer knowledge once a week, with advertising, since general info, and even lists of BBS's.

A few years ago, the "vindex-over" terminals were also big meeting places. That was part of an effort to make progress for the use of a computer linked by modems to get services like max-games, info on weather, bank account info, and so on. Finally, the net, one could do e-mail, and perhaps some games, tracks and other things that could be called hacking. The difference was that it was created by the state-owned telephone company and each time the trick was too well known, it was changed. The real trick was keeping in touch with the people who used the system like hell. It's no different than what happens with the

computer guru. The protocol used for that system (X-25) is the same as it used for the banking money transfers, but it wasn't possible to so something more than checking how much money one had and a few other things. People who used that at home (for too many things) got caught, didn't think it would be so difficult, but they provided for it. I could say that about the system, like meeting with other people, getting into such a place would also not be too difficult at the Shopping Center. It's not like the other people who would be heard by the small speaker.

Thinking here in Brazil is something secretive apart from the trick department in the section "Lethal To Read By" in the same 1994 issue of 2000, where you would call through a local rotary telephone, it's a known about phreaking. One thing is that people who enrolled in telecommunications Engineering could call Europe and USA with ease, but they would not tell you how. It must be said, give all public figures have mental blocks around the net, and that the phone companies are quite tough to break down. I guess, it's worth a try.

The phone line, some sort of usual code called "hacking" which might be thought somewhere. The trick is to use a coin with a string, which would not be collected. But if the police catches you... The police don't follow rules for things like this. Either they would find you, or arrest you for vandalism, or whatever else they can think of at the moment. It is a hassle.

My friend who was doing Electrical Engineering told me that having in Brazil was impossible. The system is just not good enough to be hacked. Other friends of mine told me that in the Northeastern part, the phone system can be hacked. The phone company doesn't admit any knowledge about that. Internet access is something quite hard to get today. Until a few weeks ago, it was impossible to create an internet site that was part of some research project. So early universities

said the like were capable of getting people in the Net Universe. In the University of Sao Paulo, people in the post-graduation courses could get access with ease. For graduating students would have to show some connection to a research project. That was because the students found out that you could use the IBM CNYC 4360 in other without an internet account. Also, all the faculty had computer accounts (all of 385's which were linked by their optic to this computer. Another one did the file transfers between the accounts and the computer at the computer rooms and file was also possible without an account, but only to a few users. That lasted for about a year, until it was fixed in the source, but only at the following school. Legend has it that the guys were downloading too many GIF and JPEG pictures of top models from an ftp site nearby. That was so much bandwidth that the site started to complain and new things happened: the site stopped serving GIF's of wonderful women in sweaters and the router was fixed to prevent file transfer an internet account. One can still easily connect to the outside world via telnet and many people have accounts in Internet BBS's like the BBS, Cleveland Eternel, and the like. The Bad Boy BBS was "it", until it went out of business. This kind of access is not good, though, for it is very slow. Also, it is hard to download something bigger than 60 Kbytes. The way I devised, downloading the files inside the BBS and uncompressing it, you could fix the file and capture the screen listing, outside it, after some editing and save a working one or zip file.

By these means one could inside the computer, do all the downloading one wanted from anywhere in the world. Outside the campus, it is possible to do it by phone lines, but the modems will not go faster than 2400 without dial-up connection (or Zmodem at all), which makes it quite hard to download compressed files. To try doing anything but read letters by modem is some kind of torture. The real thing is to do it by "Linda deLander", a special line for computer transmission. It's much more expensive though, but if you have the money...

Perhaps the best way to get access to an Internet account through is to be part of the research project "Tachin do Futuro" that,

among other things, gets schools listed in the Net. That's what I did and they pay me quite well to search the data in the Net for the students of those schools. The University of Campinas is said to give all students an Internet account regardless of knowledge. Of course, later there's BUNNET also. That's done for education, but for this or that use, people haven't closed it down. Most teachers use it, guess there's some post-graduation work, when about that. It's easier to access via modem, also. Old habits die hard.

Outside the campus, for common people, there are few opportunities. The only thing you can get, at least until the opening of non-university Internet sites, something about to happen one of these days, is access by mail. You join one BBS with internet access, and your mail is sent over the Internet here in the city. This is not direct access, as one can see, but it is easy in access by modem. Problems that you have to pay if you use it too much. The BBS's that do it don't do it for free, also. Connection to CompuServe is also possible, but it costs a lot of money.

Because of the newspapers, knowledge of the Internet is spreading fast and the number of sites is growing the same way everywhere else in the world. Even the military people are starting with it. There are plans to enhance it and make better connections and some information in being translated into Portuguese, like "Zen and the Art of Internet" and made available on the goopherpage. There are many returns from many famous sites, like Slash20 and at least one Internet DDB, the "Secret BBS" (Alligator FDS, available by telnetting to slash20@fdu.br - 192.147.216.1 - SegurThel, World Wide Web sites are becoming sort of popular sites, but still available only to a few people who are lucky enough to get the access. Brazilian hackers are not very fond of sharing the knowledge of how to get access and other things, sometimes because of fear of losing it, sometimes because the demand would overload the system. There are no hacker magazines here yet, and very few people confess their curiosity about hacking for fear of not finding jobs. Most would be hackers either get a job and stop hacking for fear or keep their activities secret in order to pursue their objectives.

# Hacking the Tandy/Casio Pocket Computer

by Sam Nickerson

The PC-6 is a pocket computer that was produced by Radio Shack and also by Casio under another name. It is programmable in BASIC, with 10 areas in which programs may be stored. Two 8000-word areas for zeros, equations, phrase memory, and the like. A register is a secret entry point to code. A Trojan horse is a sophisticated program which results in the program performing some function other than the one intended by the user. The PC-6 does allow passwords to be used, but is vulnerable to the tricks mentioned; this is not addressed in the PC-6 documentation.

The PC-6 has a memo pad area and a set of 20 program areas. The memo pad is normally used to store functions, financial information, phone numbers, and assorted notes. Normally, the memo pad may be browsed, and the contents of any program area may be viewed. The memo pad may be accessed directly via keys on the PC-6 keyboard, or the memo pad may be accessed via programs. If a password is set by using the PASS command, any attempts to read the memo pad directly or otherwise using keys are denied and the prompt error (Error 6) is returned. While the password is set, programs may still be executed.

This is the trapdoor and Trojan horse vulnerability. Once a password is set, the user is locked out of the memo pad from accessing program listings or the memo pad data. Programs can still be executed and they may manipulate and access the program area. That is, a user cannot read memo pad contents while the password is enabled, but if that user has modified a program present to display or manipulate memo pad contents, that program will execute properly and without restriction.

An example follows. Suppose this is a program in one of the 10 program areas:

```

10 CLEAR
20 INPUT A
30 GETDB :DC : SET PASSWORD :SOME
FUNCTION
40 PRINT A
50 END
100 A=AA1
110 RETURN
    
```

This is not an exciting program. But it may be used to subvert the password mechanism all the same. To correctly provide memo pad access, all that is needed are a few minor code changes. Someone having physical access to the PC-6 only state without the password being set could change the code to the following:

```

10 CLEAR
20 INPUT A
30 INPUT 100 : SET PASSWORD :SOME
FUNCTION
40 PRINT A
50 END
100 TR=AA-9999 :SOME FOR 2-1 TO 10:
READ 5 : PRINT 5 : NEXT 2
110 RETURN
    
```

By adding line 100, the memo pad is subverted. To create the trapdoor, the value of 9999 has been chosen. Presumably the legitimate user will not enter this figure. A substitute user would enter the value 9999 when entering the program to retrieve the Trojan horse program which has been installed. The commands READ 5 and PRINT 5 are used to read a single record from the memo pad, and display the record. The net result is that line 100 will cause the PC-6 to display the first 10 records in the memo pad whether or not a password has been set, the Trojan horse. Other than this all programs will behave properly. Similarly, attacks feasible against the memo pad may define one entry at a time or write over entries. One would be limited only by how many ways there are to manipulate data present in the possibilities of what could be done with the memo pad data.

While this is a simple example, it demonstrates the problem with the password mechanism. Any person who is using a PC-6 is vulnerable to this attack. The only countermeasure besides the obvious - not letting anyone access the PC-6, and always having a password set is to periodically review all source code on the PC-6. If a person who owns one of these does not use passwords and someone were to apply the above technique, it would not matter if the individual

# Hacking the Tandy/Lanier/Casio Z-7000 ZPDA

by Benjamin

Recently, I purchased a personal digital assistant. I chose the Tandy/Casio model over the Apple model partly because I was familiar with the 6803 and GEOS operating system. If I figured I could write software and hardware hacks much more easily, but the big driving force of my decision was a like-employee discount.

Those who own the ZPDA and are already familiar with the ROM would not report that it is very similar to a PC-6 all the way down to the AUTOEXEC.BAT and CONFIG.SYS. This got me to thinking about how to hack its software and hardware.

The File Manager is one of the most important parts of the ZPDA. In my personal opinion, it is by far the most useful files are located in which directory. It verifies the existence of AUTOEXEC.BAT, CONFIG.SYS, and various \*.INI files. The key to hacking into the ZPDA lies in these files - but how to get to them?

Something that Casio and Tandy did NOT tell you is that a simple text editor exists for the standard 8000 ZPDA. It's part of America's Ultimate Computer Mail feature. Just beneath America Online, select File Open and use the dialogue box to pick (almost) any file. Try looking at AUTOEXEC.BAT right now. This batch file and its companion CONFIG.SYS are executed when you first run on the ZPDA and when you press the reset button in the battery compartment. The big problem with this, though, is that these essential files are located on the ROM disk. You can change them on-access, but what it comes to saving them, you will not be allowed to. So we can't change these. What now?

There are still all those \*.INI files sitting about. Can we change those? Try it. The answer is, not directly. There are two main INI files: BROWWORSKSGEOS.INI and A:NETINI. You can open NETINI and see all kinds of nifty things to play with, but nothing else can be changed - alas, it's on the ROM disk. When you try to open the other file (GEOS.INI), you will get a file error. After some experimentation coupled with my programming experience, I concluded that this INI file is "owned" by the GEOS

operating system itself. Because of this, GEOS will stop you from using that file. At this point, we know that we have to change the contents of A:NETINI, but there does not seem to be a way to do that. Oh, almost. So close and yet so far....

Look through the AUTOEXEC.BAT again and see that it makes a call to a little batch file named MERRAM.BAT. This batch file checks the existence of BROWWORSKSGEOS.INI. If it isn't there, one of the ROM files, A:LOCALINI, is copied to BROWWORSKSGEOS.INI, in effect creating the proper INI file. This gives us a lead into what is contained in GEOS.INI. Open A:LOCALINI and you will see a simple two-line configuration that points to A:NETINI. However, interestingly, GEOS.INI is on the RAM disk (i.e., it theoretically can be modified) and points to a config on the ROM disk. We will need to do two things at this point: (1) copy NETINI to the RAM disk, allowing us to modify it, and (2) change GEOS.INI to point to our NEW NETINI. With the GEOS operating system installed, this doesn't seem like an easy task.

The first thing to do is load up the File Manager. Copy A:NETINI to BROWWORSKSGEOS.INI. This is the easy part. Now we have a NETINI that resides in BROWWORSKSGEOS which can be easily modified. There's only this file yet though, as you don't know what you're doing and can potentially mess something up.

The second step is a little more tricky. Somehow we need to change the second line in GEOS.INI from "A:\A:NETINI" to "A:\BROWWORSKSGEOS\NETINI". Because GEOS won't be your edit the file directly, this is easier said than done. You may have noticed that there is a file in the File Manager, SISK.EXE, that will completely read your ZPDA to factory defaults, clearing all memory. If you run this by double clicking it looks like GEOS shifts to DOS and then executes the program. You may also notice that SISK.EXE has a slightly different icon. If you rename SISK or if you create a batch file and try to execute it under the File Manager, the ZPDA gives out an error message. Now, with this information, take a look at the NETINI config file. Under the entry "FileManager" are a few lines - specifically one concerning

# EXPLANATIONS ON BOO LAND

## HOME OF PHONE NUMBERS FOR USE

something similar are the found on America Online (find who can't get a 5 free-hour voucher for AOL these days). To put it bluntly, if you have important information, be sure to back it up because it will get wiped.

Now that we can get in and change the configuration, let's look at what can be done. METINI contains many different things to play with. Some of the more subtle ones I've found (all are followed by variables):

- !password (password) and !password (password).
- These two variables are, by default, equal to 00. If you have your eyes, you can change them to a smaller value to make the screen less cluttered.
- You can also make them larger.
- [!if] (password/shanker) This is usually set to "yes". You can change it to "shel" if you don't want the screen shaker to ever kick in.
- !shel (password/shanker) These are the variables of applications to run when you go on the hard disk. I've found that the DOS batch command "set" can change the Working Set size, so that it will ruin the File Manager's graphics.
- !set (password/shanker) This is a user switch that can be used to change the Working Set size, so that it will ruin the File Manager's graphics.
- !set (password/shanker) This is a user switch that can be used to change the Working Set size, so that it will ruin the File Manager's graphics.

STOSK.TXT followed by, presumably, an icon name. You'll also notice that lines exist for ZEN-RIGID.BAT, ZDRIVER.TXT, ZDRIVER.COM, RIGID.BAT, ZDRIVER.TXT, ZDRIVER.COM, and ZDRIVER.BAT. This means that ANY can access the actual one of these five things and be used directly from the File Manager. Another practical advantage of this soon execution is that when GIBOS shells out to one of these files, it closes all of its other files (including DRUS.INI). A batch file can then delete or overwrite the old ZDRIVER.INI.

Now, how to specifically do this? Simply. Use File Manager to make a copy of DRUS.INI called, say, TDMINI. Use America Online to modify the string "3:" into "3:" in your TDMINI file and save it. Now use America Online to create a new file called ZDRIVER.BAT and fill it with this text: COPY B - 1 G E J W Y H R K S : T E M P I N I T R G O V E R S I D E D E S I N I " and save it. Jump back over America Online and copy/shell out your ZDRIVER.BAT file and it will install your own, personal, GIBOS.INI. You can delete TDMINI any time you wish to take a little risk since you will always be able to re-install your own B-NETTING to your PC's registry. Take care, though, that the only name GIBOS will search this time is "3:" in memory. At this time, the ZFDA (relocated version of GIBOS) will find a shell. Applying it is accomplished by hitting the reset button on the battery compartment, while the unit is on. Be sure that you are NOT holding down the A and B buttons while doing this or else all of your data will be wiped. So, after you do this, you will have to hit the reset button. This resets your system around through by creating a ZDRIVER.BAT file which just says "set time last time" and then exits (REN or ECHO or EXIT).

A word of caution before we continue. Any time you screw with a computer's configuration, especially if you do not know what you're doing, you are going to lose something. When your ZFDA boots up, it will look for a valid user (both action buttons and reset). I have found this out the hard way several different times. If you are going to play with your ZFDA's settings, be prepared to lose something. A null modem cable or a serial cable with a null modem adapter plug will only cost about \$25. The "official" transfer software for the ZFDA costs about \$100 and

292 GIBOS	293 GIBOS	294 GIBOS	295 GIBOS	296 GIBOS	297 GIBOS	298 GIBOS	299 GIBOS	300 GIBOS	301 GIBOS	302 GIBOS	303 GIBOS	304 GIBOS	305 GIBOS	306 GIBOS	307 GIBOS	308 GIBOS	309 GIBOS	310 GIBOS	311 GIBOS	312 GIBOS	313 GIBOS	314 GIBOS	315 GIBOS	316 GIBOS	317 GIBOS	318 GIBOS	319 GIBOS	320 GIBOS	321 GIBOS	322 GIBOS	323 GIBOS	324 GIBOS	325 GIBOS	326 GIBOS	327 GIBOS	328 GIBOS	329 GIBOS	330 GIBOS	331 GIBOS	332 GIBOS	333 GIBOS	334 GIBOS	335 GIBOS	336 GIBOS	337 GIBOS	338 GIBOS	339 GIBOS	340 GIBOS	341 GIBOS	342 GIBOS	343 GIBOS	344 GIBOS	345 GIBOS	346 GIBOS	347 GIBOS	348 GIBOS	349 GIBOS	350 GIBOS	351 GIBOS	352 GIBOS	353 GIBOS	354 GIBOS	355 GIBOS	356 GIBOS	357 GIBOS	358 GIBOS	359 GIBOS	360 GIBOS	361 GIBOS	362 GIBOS	363 GIBOS	364 GIBOS	365 GIBOS	366 GIBOS	367 GIBOS	368 GIBOS	369 GIBOS	370 GIBOS	371 GIBOS	372 GIBOS	373 GIBOS	374 GIBOS	375 GIBOS	376 GIBOS	377 GIBOS	378 GIBOS	379 GIBOS	380 GIBOS	381 GIBOS	382 GIBOS	383 GIBOS	384 GIBOS	385 GIBOS	386 GIBOS	387 GIBOS	388 GIBOS	389 GIBOS	390 GIBOS	391 GIBOS	392 GIBOS	393 GIBOS	394 GIBOS	395 GIBOS	396 GIBOS	397 GIBOS	398 GIBOS	399 GIBOS	400 GIBOS	401 GIBOS	402 GIBOS	403 GIBOS	404 GIBOS	405 GIBOS	406 GIBOS	407 GIBOS	408 GIBOS	409 GIBOS	410 GIBOS	411 GIBOS	412 GIBOS	413 GIBOS	414 GIBOS	415 GIBOS	416 GIBOS	417 GIBOS	418 GIBOS	419 GIBOS	420 GIBOS	421 GIBOS	422 GIBOS	423 GIBOS	424 GIBOS	425 GIBOS	426 GIBOS	427 GIBOS	428 GIBOS	429 GIBOS	430 GIBOS	431 GIBOS	432 GIBOS	433 GIBOS	434 GIBOS	435 GIBOS	436 GIBOS	437 GIBOS	438 GIBOS	439 GIBOS	440 GIBOS	441 GIBOS	442 GIBOS	443 GIBOS	444 GIBOS	445 GIBOS	446 GIBOS	447 GIBOS	448 GIBOS	449 GIBOS	450 GIBOS	451 GIBOS	452 GIBOS	453 GIBOS	454 GIBOS	455 GIBOS	456 GIBOS	457 GIBOS	458 GIBOS	459 GIBOS	460 GIBOS	461 GIBOS	462 GIBOS	463 GIBOS	464 GIBOS	465 GIBOS	466 GIBOS	467 GIBOS	468 GIBOS	469 GIBOS	470 GIBOS	471 GIBOS	472 GIBOS	473 GIBOS	474 GIBOS	475 GIBOS	476 GIBOS	477 GIBOS	478 GIBOS	479 GIBOS	480 GIBOS	481 GIBOS	482 GIBOS	483 GIBOS	484 GIBOS	485 GIBOS	486 GIBOS	487 GIBOS	488 GIBOS	489 GIBOS	490 GIBOS	491 GIBOS	492 GIBOS	493 GIBOS	494 GIBOS	495 GIBOS	496 GIBOS	497 GIBOS	498 GIBOS	499 GIBOS	500 GIBOS
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The two biggest guess-hoos remain, who will win the battle for 224 and who the hell is Edward A. Smith (444)?

# PAGER MADJOR

by Danny Bernstein

This article has been put together to answer some of the more common questions about pager systems. It is primarily focused on the U.S. and Canadian arrangements, but other countries are not forgotten.

## What is a Pager Answer?

As usually described, a pager is a portable unit, generally about half the size of an audio cassette box, which can be signaled to send a one-way message to the pager owner. (There are lots of variations available. For example, Motorola offers up the Saver which is shaped like a flippered out pencil. There are also extra thin credit card units, personal cards like (Linux computers, etc.)

## What Types of Messages?

The earliest units, usually called beepers, simply gave a beep tone. This was a signal to the receiver to, for example, call the answering service.

The next step was units which could display numbers. While the most common use is to send in the phone number you want the person to call, you can, of course, use code numbers to mean anything else you'd want.

For example, the number 1555-7777-1 might mean to call the 1555-7777 number at your leisure. Xxxx-777-9 might mean call ASAC.

The most recent units, called alphanumeric, display complete written messages. So, for example, the pager could show the message: "Please call home, you have a letter from the IRS."

There are also smart pagers which will let you actually speak into the pager and have it come out on the person's pager. These are pretty rare. Typically these are used within local areas, i.e., in a factory.

They are also used, on occasion, by groups such as volunteer fire departments.

## How are Messages Sent to the Pagers?

Messages are sent by radio. Actually, it's a bit more complicated than that. Let's take a look at how a pager actually works. The pager is a small, sized radio receiver which constantly monitors a specific radio frequency dedicated to pager use. It remains silent until it hears "a specific ID string" which tells it to, in effect, turn on, and then listen up for, and display, the forthcoming message. (Again that could be a number or other string.) This ID is called (in the USA) CALL CODE. It has nothing to do with the phone number you call or the ID you give to the pager operator (see below). (The ID number you associate with the pager is actually rarely "within 4" of a backup code. The pager radio sender uses it to get the capacity, which it is "table 9", and sends the capacity over the air. These tables can and are modified each time a new pager is added to the database.)

So the key point is that the pager company radio transmitter is essentially sending out pagers, and your specific unit will only activate when it hears its ID/CALL CODE over the air.

## How Do I Send Out the Messages?

This depends on your pager vendor. Let's take the most common examples:

Alert tone only (the old style). You call up a phone number assigned to the pager. You'll hear some ringing, then a signal tone. At that point you hang up. Shortly afterwards the pager transmitter will send out the scheduled unit's capacity and it will go off. (Note that under models, some of which are still in practice with the voice pagers, they use a

capacity but instead use a simple tone sequence. Since these give a very limited number of choices, they are pretty much phased out except, again, for things like volunteer fire departments.)

Sound tone only. You will call a unique phone number dedicated to the specific pager. It will ring, then you'll hear a signal tone. At that point you punch in, using touch tone, the number you want displayed on the pager. A few seconds later the transmitter will send out the pager's capacity, followed by the numbers you punched in. That the pager will give its answering alert tone, the person will read it, and call you back. (Note that there is a variation on this in which the company uses a single dial-up phone number. You call it up, then punch in the pager's ID number, and continue as above. This is often used by nationwide services with an 800 number.)

Alphanumeric. With this (see here are various ways of getting the message to the system for an operator. The pager company will have you dial up their operator. When they answer, you give them the pager ID number and the message. They'll give it into the computer and shortly afterwards the pager will send out the capacity and the message. (Using your computer. Most pager computers and equipment have a dial-up number you can call yourself. Some of these will work with regular communication programs, while others require proprietary software. If you call the local department charges are they will give it to you. (They'll rather have your computer call their computer than have you call a person.) The most common method is to have your computer dial up the number, then you type in the pager ID, followed by the message. Again, a number later the system will transmit it over the air. (There are also various software packages that assume some of this.) Special reminder: Because of the popularity of this type of system, there are various sound alone terminals specifically designed for this purpose. The most common one is the

Alphanumeric (or Matrix) and it's pre-programmed with many of the functions. It's basically a full-sized keyboard with a non-lit display, and is set up with the phone number of the company, etc.

## How Large/Long a Message Can I Send?

This depends on a few key items. The size of most concern with an alphanumeric, although it has some relevance with numeric ones (i.e., if you're giving a long distance number, extension, and call....). (No particular order there are)

The design of your sending computer or your programmed terminal. For example, if you get an Alphanumeric, chances are it will be preset to 80 characters. (You can reset it, provided the new two items work out)

The design of the pager transmitter system. It will place a limit on the maximum length message it will send over the air. This can vary dramatically. Generally (with a RATS/SMART?) you'll get at least 15 numbers with a numeric, and at least 80 characters on an alphanumeric. Some systems will allow up to 225 or so alpha characters.

The design of the pager. Especially a problem with alphanumeric. Many of the ones on the market will only hold 80 characters, so anything above that will be lost.

My company has given us pagers, and I realize that I have both an individual ID and a "group" number. When we page out to the group, everyone's unit goes off. How does that work?

Remember that a pager is basically a radio receiver that is constantly monitoring for its capacity. You can get pagers which listen for more than one. In this case (which is quite common) your personal capacity might be 7777, while your boss's might be 5555. In addition, both pagers will be listening for the capacity zone. When that is detected, all the pagers with



## MITNICK (continued from page 2)

When Shiomura concluded that the intruder was "probably Mr. Mitnick", the hunt was on. Shiomura had all the help he needed - he programmed for the NSA and the FBI was almost as interested as Markoff. Using cellular tracking, it wasn't too difficult to track down Mitnick. Less than a week later, Markoff and Shiomura signed a \$750,000 bank deal, no doubt to be called something like *Cyberworld*, printing good hacker signed cell books.

But how much do we actually know? Obviously enough for a classified and most restricted. But what will happen to these facts that don't fit in quite so neatly? Will the answers be questions over the internet?

What was Mitnick wanted for in the first place, besides the notorious "prostitution violation"? Markoff suggests that Mitnick was suspected of wiretapping the FBI while a fugitive. But we never hear how such a conclusion is reached beyond pure speculation. The recent charges appear to be nothing more than a smoke screen, designed to demoralize Mitnick and make him appear to be a threat to everyone's privacy. Little mention is made of the fact that not one of the 20,000 credit card numbers lying around on Neutron was ever used by Mitnick, nor was the ever suggested of benefiting financially or causing any damage. Mitnick was also accused of leaving warning messages on Shiomura's voice mail. Upon closer examination, it's fairly obvious that Mitnick was not at all involved in this - for one thing a new message appeared after he was apprehended! As for the "senior" files, Mitnick was certainly not the only one who had access to them. In fact, serious doubt can be cast as to whether he was the one who figured it out in the first place. The fact

that we were able to track down a copy of the directory he was supposedly using tells us that many people already had access. Does this suggest a closely knit conspiracy? Hardly. In classic hacker fashion, word of one person's discovery got out and spread throughout the net. After all, who could keep quiet about a password reader designed for the NSA that could run on virtually any machine? So far, the press has:

A 23 count indictment handed down in March's charges Mitnick with possessing device-making equipment, possessing unauthorized access devices, and 21 counts of using a computerized access device. We assume this to mean reprogramming a cellular phone in order to receive hidden. The government says that this indictment only covers a period of several days before Mitnick's arrest; the implication being that there will be many, many more charges which in cover the years that he was on the run. This is a spiritual and vindictive approach - these "crimes" came about because of Mitnick's fugitive status; it's simply not possible to be a fugitive and live one's entire life on the loose. Any damage or outrage that should naturally be followed up on but in this case such actions seem practically nonexistent. It's becoming clear that the government intends to punish Mitnick over and over again for getting away. And we may never find out why he was running in the first place.

How long Mitnick will be imprisoned is really anybody's guess. Judging from the way some influential people are talking, it could be a very long time. We have to get the facts so that we can judge for ourselves what "real world" crimes we're talking about. The potential to learn from this still exists but the desire to punish and make an example threatens to obscure that.

## RED BOX FRAUD!

EFFECTIVE DATE - 1/15/95  
REPORT CODE - 1/15/95

SEE 50:  
PAGE 2

STATUS REVIEW OR TEMP STOP PERIOD

Operators of the subscriber and Pittsburgh Mega Systems had reported an increase in "red box" fraud, (also secretly known as "black box" fraud). Red box fraud occurs when customers use devices to bypass long distance calls.

Previously, you were informed that an investigation was underway in detecting the appropriate action to be taken regarding "Red Box" fraud. We are providing you with an update at this time.

The reason that had to be addressed regarding this type of fraud were:

1. Is the fraud occurring primarily on domestic or international calls?
2. What is the expense of the completion of equipment cases who are submitting this type of fraud for example, does the expense of stopping or altering this type of fraud exceed the loss of revenue from the fraud threats?
3. What actions, if any, does product management need and operators to take?

REG 41 - The industry can still participate in a study to determine if the suspected red box fraud is occurring primarily on domestic or international calls. The study will take place from 1/15/95 through 2/28/95.

The results will be provided to the appropriate product manager for review.

REG 42 - Once the results from the study are available, issues 42 and 43 can be resolved and a course of action determined as to how to proceed.

We have this issue is important to you and that you are serious to know if anything can be done to prevent this type of fraud. Please do advise that we are working as quickly as possible to bring this problem to resolution.

This memo comes from AT&T Megagystems in Kansas City and is addressed to all of the other Megagystems out there: Pittsburgh, Birmingham (Indiana), Dallas, Seattle, San Diego, New York City, and Denver. Our source tells us the code for coin fraud is '067'.







The anonymous remailer in Finland used by Insozaki to transmit anonymous messages now has been reportedly lost to anonymous after all. Finland police, aided by the good folks at Insozaki, nailed the anonymous remailer site at the behest of the Church of Scientology and successfully got the real email address of a person who had passed sensitive information to the anti-religious technology watchdog. According to the system administrator, he had the choice of giving up one name or the entire system. As far as we're concerned, there's not much difference. The Internet needs real anonymity to protect this kind of state tactic. Meanwhile, the Church of Scientology continues to pressure a lawsuit against Norway for allowing people to post things that the Church finds objectionable. The CBS attempt to "dig down" the anti-religious technology news group appears to have loudly backfired. In 1998, Democrats (New, more people than ever) shake big ideas and information through that forum back to all the rest of us.

Speaking of state tactics, Internal users in Hong Kong experienced the power of government firsthand. Access to the net was all but cut off after a series of government raids that, depending on who you talked to, were designed to quell unbridled enthusiasm or prevent computer leaders from operating. Whatever the intent, the effect was more cutting us nearly all access to the net was cut off throughout the country.

According to the *Computer Abstracts* group Software Theft (CAST) has been in the "Social Malware" top 100 list for the past 3 years. In 1998, they were also in the top 100 list. They were also in the top 100 list for the past 3 years. In 1998, they were also in the top 100 list for the past 3 years. In 1998, they were also in the top 100 list for the past 3 years.

A British security analyst, who has been named as the "most influential person in the world" in a recent poll, has been named as the "most influential person in the world" in a recent poll. He has been named as the "most influential person in the world" in a recent poll. He has been named as the "most influential person in the world" in a recent poll.

The New York Times claims that Big Brother is "definitely working" in central Liverpool and in many other British towns and cities. "Local governments, civic associations, and law enforcement agencies are tending to install electronic video security systems, brushing aside any concerns about civil liberties in an effort to ease crime." The surveillance program cost \$400,000 and is focused upon a busy half mile stretch of

Church Street. The 20 stores are protected in top of 20 foot poles several hundred yards apart and are meticulously controlled from a dispatch room a few blocks away. Systems like this one are popping up all over the country with only a few people wondering what kind of effect this could have on such things as public demonstrations. In Atlanta, however, we can always depend on pure stupidity. Five teenagers in Florida are serving jail for vandalism and the real piece of evidence against them is a video tape. The difference is that they made it themselves for their own entertainment.

A Pennsylvania plumber ordered "Virus and Spyware" on the basis of five computers and had their calls routed to himself. Apparently, Bill Atlantic never thought of his semantic. The computerists lost thousands of dollars in business and the plumber was charged with various offenses. The strongest one being unlawful use of a computer. There's right, you can now be charged with computer crime without ever actually using one yourself!

NYNEX has done it again - this time they slipped up when installing AT&T's Remote, the service that allows your programmer from anywhere to call in and fix things. It appears that a large number of customers were actually being blocked from the Internet. They were blocked from the Internet. They were blocked from the Internet. They were blocked from the Internet.

The *Washington Post* has reported that a security analyst has been named as the "most influential person in the world" in a recent poll. He has been named as the "most influential person in the world" in a recent poll.

Security researchers reported a report that a Services Technology solution had received \$10 from a customer to install an additional, unannounced jack and wiring during a new line service rollout. The allegation stated that the Service technician claimed that this was now company policy and payment should be made to him. A relative of the technician called regarding this policy and was advised to contact Security. The technician denied receiving any money. The customer refused the technician's account of the money. The employee could not satisfactorily explain why the work was performed, but so

billing forms were submitted for the work. The employee was dismissed.

Security received a report from the NYNEX that the husband of a New York Telephone employee was arrested for the armed robbery of an armored truck delivering payroll funds to a Company location. It was also reported that our employee had prior knowledge of the crime. The employee made a video-taped interview, with the police, admitting that she was aware her husband had been spending a portion of the proceeds from the crime. The employee was dismissed.

Security received an anonymous report that a New York Telephone employee was called for a working customer line without authorization. During the investigation, Security observed an employee entering suspiciously into a terminal box. When questioned, the employee admitted to only forwarding for service lines per work order. The employee was dismissed. The employee was dismissed. The employee was dismissed.

A Service technician was accused of defacing a religious sign at a customer's business location. Security determined the allegation to be true. The employee made a formal apology, paid restitution of \$100 and was also suspended for three days.

The ex-wife of a New York Telephone Representative reported that the telephone records for her unproductive service were being compromised. She alleged that her ex-husband was affecting the records from his girlfriend who is a TRG Staff Manager. Security investigated and found that the TRG manager had accessed the records. When interviewed, she admitted to accessing the records and stated that she was doing so at the request of the ex-husband. The representative claimed that he made the inquiry at the request of his ex-wife, while she worked with employees was dismissed.

Company of his fellow employees. The employee had previously been placed "at risk" under EMP but was able to keep his job. In a subsequent EMP, he was again identified "at risk" and was separated from the payroll.

Security received a report that four orders for new telephone service were processed in a fraudulent manner. The orders were directly entered into the Service Order Processing (SOP) system, bypassing the Direct Order Entry (DOE) system. Security investigated for customer credit information. Security determined that the orders were processed from the phone for 2000 terminal of telephone service assigned to the terminal was identified as a Customer Office Representative and was questioned. The employee was first denied any knowledge of the fraudulent later admitted the transactions were completed. The employee was dismissed. The employee was dismissed. The employee was dismissed.

Security received an anonymous report regarding the System Representative's Personal Billing that a first-time caller, in accompany him to work here. Security was also at that time denied access to Company records, and had assisted her father by performing various typing functions in the KERS (Integrated Customer Record Information System) and SOP systems. The employee admitted to bringing his employer to work on one occasion but stated that she had performed any work in the data base system. Security was unable to substantiate access into the system. The employee was cleared of the charges and the Personal Policies and Practices section dealing with access of unauthorized persons to work locations was reviewed with him.

Security received a report from a subscriber that an employee offered to return after hours to install an additional jack for \$200. Security identified the employee to be an Escort who had been reportedly promoted to Service Technician. When interviewed, the employee admitted that he had installed unauthorized jacks on other occasions and had subjected the complaining customer for the unauthorized installation of the jack. The subject also implicated another employee to the scheme but Security was unable to substantiate this allegation. The Escort was dismissed.

The fact remains that this is a quarterly publication and there are many more such stories involving only one phone company in one state. The good news is that it seems virtually anyone can get a job in a phone company these days.

